



Monday, Sept. 11, 2017
News Release #236-17

St. Lucie County
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FOR IMMEDIATE RELEASE

St. Lucie County Hurricane Irma Update Monday, Sept. 11 at 6 p.m.

ST. LUCIE COUNTY – Even though Hurricane Irma has moved out of Florida, St. Lucie County remains under a tropical storm warning until further notice and a flood watch until 8 p.m. St. Lucie County Emergency Management officials warn residents that additional flooding may occur as stormwater moves east through canals, creeks and ditches.

Power Outages / Utilities

- As of 6 p.m. there are roughly 109,000 customers without power in St. Lucie County. Florida, Power & Light customers can track outages at www.fpl.com/storm; to report outages call 1-800-4OUTAGE (800-468-8243). FPUA customers can track outages at www.FPUA.com; to report outages call 772-466-7703.
- St. Lucie County Utilities customers in the Lakewood Park Sampson Subdivision are without water due to a loss of power at the plant and will be under a precautionary boil water notice for 48 hours once water is restored. This impacts 70 homes inside Deland Avenue to Donion Road from Fort Pierce Boulevard to Roland Court.
- All utilities are asking residents to conserve water to help ease the strain on the septic/drainage systems

Cleanup/Recovery

- St. Lucie County's landfill will open Tuesday, Sept. 12 for normal business hours. Solid Waste staff should report to work, even though county offices are closed.

- Waste Pro will begin normal garbage and recycling pickup on Tuesday, Sept. 12 with the exception of those residents on Indian River Drive. Due to the closure of Indian River Drive from Walton Road to the county line, Waste Pro will place a 20-yard dumpster at the corner of Indian River Drive and Walton Road Tuesday morning. Residents along the closed section of the road may bring their refuse to this location and place it into the dumpster until the street is open and normal collection service returns.
- When hiring someone to handle home repairs, remember to only use licensed contractors and be aware of scammers or predators that may be in our neighborhoods looking for an easy opportunity. For a list of licensed contractors check your city or county website or with the Treasure Coast Builders Association for a list of reputable and licensed contractors.
- Residents cleaning up vegetative debris are asked to stack debris in their yard and not the road. Also do not stack debris near/in front of fire hydrants or utility poles. Be sure to separate yard/vegetative debris from household waste and refuse. Do not put yard/vegetative debris in bags – just stack it in an orderly pile.
- Businesses and homeowners are also reminded to use caution when running generators – keep them in well ventilated areas and wait for cooling until refueling.
- The Florida Department of Health in St. Lucie County urges residents to avoid walking or playing in flood waters to avoid illness from bacteria or electrocution.
- Be sure to “tip-and-toss” standing water to prevent the breeding of mosquitos.

Damage Reports

St. Lucie County residents can now report storm damage to their homes and businesses using the My St. Lucie Mobile App. Within the app simply select the "Storm Damage" request type or access it on the website: www.stlucieco.gov/mystlucie.

The My St. Lucie app allows residents to easily submit requests for services; ask questions or request public records. Directly through the app, residents can take a photograph of a problem area such as a pothole or flooded street and send that image and location to St.

Lucie County to be properly routed to the correct department for processing. After submitting requests, residents can use the mobile app to track the status of their request.

My St. Lucie App

- Apple phones can download the app [here](#); Android phones can download the app [here](#). Or just search "St Lucie County" in the app stores.
- The web-based version can be found at www.stlucieco.gov/mystlucie.

Information Lines

St. Lucie County's Emergency Operations Center remains at a Level 1 (full) activation. St. Lucie County's Information Hotline, 772-460-HELP (4357), is open until 8 p.m. today. Residents are urged to call the HELP Line to report flooding and road closures, instead of 9-1-1 - unless there is an emergency. The HELP line will reopen Tuesday, Sept. 12 from 8 a.m. to 5 p.m.

St. Lucie County's final press conference for Hurricane Irma from the Emergency Operations Center will take place at noon on Tuesday, Sept. 12 and will be streamed live to the county's Facebook page: www.facebook.com/stluciegov.

Volunteers

St. Lucie County's Community Services Department has started mobilizing volunteers to assist with the cleanup of Hurricane Irma. If residents are willing and able to volunteer, visit the United Way of St. Lucie at www.unitedwayslc.org or Volunteer St. Lucie at https://stluciecounty.formstack.com/forms/hurricane_irma.

Government Closures

- St. Lucie County government offices and facilities, including the Clerk of Courts, Tax Collector, Property Appraiser, Sheriff's Office; Supervisor of Elections and the Florida Department of Health in St. Lucie County, will be closed on Tuesday, Sept. 12. This closure includes the skate park, Lawnwood Stadium, St. Lucie County libraries, preserves and attractions such as the Regional History Center, St. Lucie County Aquarium and the Oxbow Eco-Center.
- St. Lucie County Landfill will return to normal operations on Tuesdays, Sept. 12. Solid Waste staff should report to duty for regular hour or check with their supervisor

- St. Lucie County Public Schools, as well as John Carroll High School and St. Anastasia Catholic School, will also be closed through Tuesday, Sept. 12.

Shelters

- All of St. Lucie County's general population shelters and the pet-friendly shelter have been deactivated and those residents been released. The county's Special Needs Shelter at the Fenn Center is still in the process of being demobilized.
- Those residents that have been displaced because of Hurricane Irma are being sheltered at the Percy Peek Gym, 2902 Avenue D in Fort Pierce, thanks to assistance from the American Red Cross, the City of Fort Pierce and St. Lucie County.

Evacuations

- Evacuations have been lifted for residents on North and South Hutchinson Island. However access to the islands is being restricted to only residents and business owners. Heavy winds and rough surfs will continue throughout the week and beaches will be unguarded as Ocean Rescue staff demobilize the special needs shelter, so those living on the beaches are urged to use extreme caution along the coastline.

For more information about the St. Lucie County's recovery efforts visit:

www.stlucieco.gov/hurricane or on social media @StLucieGov.

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