



# UTILITY STATEMENT

2300 Virginia Avenue Fort Pierce, FL 34982  
 Customer Service Office: (772) 462-1150  
 Lobby Hours are M-F 8:00 a.m.- 4:30 p.m.  
 Phone Hours are M-F 8:00 a.m.- 5:00 p.m.  
 Email: [utilities\\_customer\\_service@stlucieco.org](mailto:utilities_customer_service@stlucieco.org)

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## SERVICE DETAILS

CUSTOMER NAME: ADELE OCAIN  
 ACCOUNT NUMBER: 6847-2850  
 SERVICE ADDRESS: 3336 CARACAL DR

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CYCLE: NH11  
 BILLING DATE: 10/10/2018  
 SERVICE PERIOD: 09/10/2018 - 10/08/2018  
 SERVICE DAYS: 28

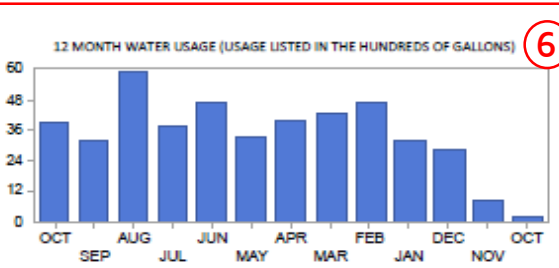
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SERVICE	METER #	CURRENT READ	PREVIOUS READ	USAGE
WTR	6005	1239	1200	39

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CURRENT CHARGES BREAKDOWN	
WATER CHARGE	\$33.66
CUSTOMER ACCT. CHRG	\$2.44
SEWER CHARGE	\$51.26
<b>TOTAL NEW CHARGES</b>	<b>\$87.36</b>

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## UTILITY NEWS AND NOTES

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**2017 Consumer Confidence and Water Quality Reports are now available**  
 Your 2017 Consumer Confidence Water Quality Report (CCR) contains important information about the source and quality of your drinking water and is now available <http://www.stlucieco.gov/departments-services/a-p/utilities/water-supply/water-quality-reports>. For a paper copy or if you have any questions call 772-462-1151.

**EXCITING NEWS! NEW ONLINE BILL PAYMENT PORTAL RELEASED**  
 St Lucie County Utilities launched its new online payment portal with many features such as E-billing, paying your utility statement online and updating your account information. For more information please contact customer service at (772)462-1150.

Please detach and return bottom portion if paying by mail. When paying in person, please bring both portions of this bill.

## PAYMENT COUPON

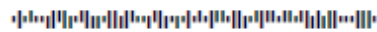
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2300 Virginia Ave, Fort Pierce, FL 34982

UTILITY STATEMENT ENCLOSED

TEMP - RETURN SERVICE REQUESTED



2 1 AV 0.378

Adele Ocaín  
 4124 Mariner Oaks Way  
 Fort Pierce FL 34946-6435

ACCOUNT NUMBER: 6847-2850  
 BILLING DATE: 10/10/2018

PAST DUE BALANCE: \$0.00  
 CURRENT CHARGES: \$87.36 DUE BY 10/30/2018  
**TOTAL BALANCE DUE: \$87.36**

TOTAL AMOUNT PAID: \_\_\_\_\_

Please remit and make checks payable to:  
 ST. LUCIE COUNTY UTILITIES  
 PO BOX 728  
 FORT PIERCE FL 34954-0728



If address is changed go to the back of statement. (See next page below)

Has your address changed?  Yes, check box and complete form on back of this coupon

# Utility Statement

## 1 Department Contact

- Departmental contact information and hours.

## 2 Service Details 1-4

- Account name, account number and service address.

## 3 Cycle/Billing/Service Period/Service Days

- Location, bill date, service dates, # days of service.

## 4 Service/Meter/Meter Readings

- Service type, meter number, current reading/previous reading usage used. To get home many gallons add 2 zeros to the number (3900 gals).

## 5 Current Charge Breakdown

- Current charges for water, customer acct. and sewer for the new billing period.

## 6 12 Month Water Chart

- A graph representing 12 month of water usage.

## 7 Account Balance Summary

- Previous balance, payments received, adjustments, past due amount, current charges and the total due (past due plus current charges equal **Total Balance Due**).

## 8 Utility News And Notes

- This is where we post updates, online information, water quality report website, rate increases & other information.







## 9 Payment Coupon

- Account name and billing address, account number bill date, past due, current charges and total due.

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**WE OFFER SEVERAL EASY AND CONVENIENT WAYS TO PAY YOUR ACCOUNT** 10

	Posting Time	Fees	Enrollment
	Pay online at <a href="http://www.co.st-lucie.fl.us/">http://www.co.st-lucie.fl.us/</a> Payments posted same day if received by 2:00 p.m. M—F, excluding holidays.	\$2.65	Optional enrollment allows customer to utilize all services offered. On-time payment is available without enrollment.
 By Mail	Payments posted the same day mail arrives	No Fee	None
 In Person	Payment posted same day if paid before 4:30pm Monday - Friday	No fee if paying by Check, cash or Money Order. \$2.25 fee for Credit Cards	None
 Auto Bank Draft	Your checking/savings account will be debited on the due date of your bill	No Fee	Please pick up application at our office or call to have one mailed to you. Must also provide a voided check
 By Phone	Payments posted same day if paid before 4:30pm M-F Credit/Debit cards only	\$2.25	None
 By Drop Box	Payments posted same day if received by 2:00pm M-F. Located in front of our building	No Fee	None

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If a change of mailing address is needed, please let us know by using this form.

**ACCOUNT INFORMATION CHANGES**

Please print your current address, phone numbers and email and return the stub. Also, please check the "change in billing" box on the front of the stub.

111 Jack Rd  
New Address

Fort Pierce  
City State Zip Code

( 772 300-5555  
Home Phone Number Cell Phone Number ( 772 400-5555

johndoe@aol.com  
Email

**Utility Statement**

10 **Back of the Statement Provides**

- Ways to pay your bill.
- <https://www.billerpayments.com/app/cust/login.do?bsn=stlucie>

11 **Account Information Changes**

- Billing Address, Phone and email changes. If you check on #9 (Change of Address) please fill in this portion.